



ALERT: Precautions adopted regarding Novel Coronavirus (COVID-19) – March 16, 2020

Lake Taylor Transitional Care Hospital is prepared should any patient require treatment at our facility. Our caring and compassionate team members have been trained, and are receiving ongoing instruction, to safely care for residents and patients during the COVID-19 emergency.

In response to the very latest situational updates and advisories issued by federal, state and local medical authorities* charged with leading the response to COVID-19, Lake Taylor Transitional Care Hospital has adopted the following safety measures to go into effect beginning March 16, 2020. *[These procedures may be augmented or changed as conditions develop and as directed by the controlling medical authorities.]*

- 1) **Temporarily restricting all visitors** WITH EXCEPTIONS for compassionate care (*such as end-of-life situations which must be approved by Administration*). We have adopted the CDC's recommendation to ask families, friends, and others not visit until further notice.
- 2) **Notifying everyone to put off visitation** until further notice through posted signage, social media, and www.laketaylor.org, and direct outreach through email or mailed correspondence.
- 3) **Restricting all volunteers and non-essential healthcare workers** and other personnel (*i.e. beauticians, barbers, etc.*).
- 4) **Canceling all group activities.**
- 5) **Implementing active screening** of both residents/patients and healthcare personnel for fever and respiratory symptoms.
- 6) **Designating social workers at Lake Taylor to serve as a primary contact** for families to facilitate inbound communications.
- 7) **Posting future updates** on the hospital's website, (Laketaylor.org) and on Lake Taylor's Facebook page.
- 8) **Distributing alcohol-based hand sanitizers** into every resident/patient room and in every common area throughout the facility.
- 9) **Using hospital-grade disinfectants** during our frequent cleaning of high-touch surfaces and shared equipment.
- 10) **Encouraging greater use of technology** (*telephone, texting, virtual video connections such as FaceTime, Skype, etc.*) to maintain communication between families and patients. Lake Taylor offers a FREE electronic greeting card option on its website: <https://www.laketaylor.org/about-us/gifts-and-greetings/>

These steps are being taken under the advisement of the Centers for Disease Control and Prevention because seniors with multiple health conditions are at highest risk for

complications. The country's controlling medical authorities have deemed it necessary to restrict nonessential visitation in order to protect the health and safety of residents.

*Sources

[Centers for Disease Control and Prevention](#) (CDC)

[Centers for Medicare and Medicaid Services](#) (CMS)

[Virginia Department of Health](#) (VDH)

[Virginia Health Care Association](#) (VHCA)

[Virginia Hospital and Healthcare Association](#) (VHHA)

[Eastern Virginia Medical School](#) (EVMS)